

PresidioTeam.com

Privacy Policy

PresidioTeam.com (“PRESIDIO”) takes matters of privacy and information seriously. PRESIDIO serves real estate professionals, their clients, and consumers looking for real estate. PRESIDIO is committed to the protection and security of the information provided by visitors to PresidioTeam.com (including the online and mobile versions) (hereinafter “Websites”). This Privacy Policy is set forth to help you understand the information collected by PRESIDIO. Your use of the Websites constitutes your acceptance of this Privacy Policy, and all future Presidio revisions thereto.

Application of Policy

This policy applies to the Websites, subdomains of the Websites, and their associated pages (www.PresidioTeam.com) This policy applies to consumers who use and subscribe to the Websites, real estate professionals and companies who use and subscribe to the Website, and any other visitor who uses or subscribes to the Website (collectively referred to herein as “you,” “your” “professional,” “user,” or “visitor”). Please note that there may be links to other companies and websites on the Websites that are not owned by PRESIDIO, and PRESIDIO is not responsible for the privacy policies or content associated with any linked websites. With respect to those companies and websites, this Privacy Policy is inapplicable, and you should refer to the privacy policies of those companies and websites or otherwise contact those companies and websites directly.

In conjunction with this policy, you should also review our Terms & Conditions, for visitors who email, like or subscribe to the Website.

Types of Information Collected

When you visit the Websites, PRESIDIO collects certain information about your visit, which PRESIDIO stores indefinitely. Information collected from you will vary, depending on how you access, visit, or use the Websites, as well as what information you choose to provide to PRESIDIO.

- **Personal Information**

PROVIDING PERSONAL INFORMATION TO PRESIDIO IS DONE VOLUNTARILY BY YOU.

Personal information is individually identifiable information about you that PRESIDIO may collect, use, and store on the Websites. For visitors to the website, this information may include, but is not limited to, your full name, a username and password, email address, and phone number. As a consumer, you may voluntarily choose to provide the above-mentioned personal information to PRESIDIO in the course of your use of the Websites, though no such information is required to use the Website.

Your use of the Websites and you voluntarily providing personal information to PRESIDIO constitutes your permission for PRESIDIO to use your personal information, unless you otherwise notify PRESIDIO of your request to have your personal information removed from the Websites pursuant to the instructions provided in this policy. You can also choose not to provide PRESIDIO with personal information; however, you may not be able to fully take advantage of the features of the Websites.

- **Children**

The Websites are not intended for children under 16 years of age. We do not knowingly collect personally identifiable information from children under 16 without permission from a parent or guardian. If you are a parent or legal guardian and think your child under 16 has given us information, you may contact us for its removal.

- **Information Automatically Collected**

PRESIDIO may collect information about the type of internet browser you are using, the server name and Internet Protocol address through which you access the Websites, the pages you access within the Websites, information about your geographic location, how long you spend on the Websites, information

you input into the Websites regarding your contact information or real estate listings, what downloads and/or search queries you have made, what emails you open or links you click, if you navigated to the PRESIDIO Websites from another website, and the internet address of where you came from. PRESIDIO may personally gather and use this information or obtain and use this information by way of collection of this information from third party companies. “Cookies” are also included information that may be automatically collected.

- **Cookies**

- **What is a Cookie?**

A cookie is a piece of data that may be stored in the browser you use to access the Websites, which enables features Presidios and functionality. Cookies allow PRESIDIO Websites to “remember” your activity or preferences over a length of time or during a particular session. If you're signed in to the Websites, cookies allow PRESIDIO to show you targeted information and personalize your experience. Some of the cookies PRESIDIO uses have been developed and deployed to facilitate PRESIDIO provision of the service. These are known as first-party cookies. PRESIDIO also utilizes third-party cookies, which are built by PRESIDIO third-party vendors and employed on our websites and are explained further below.

- **How does PRESIDIO use Cookies?**

PRESIDIO uses session cookies and persistent cookies. Session cookies are temporary cookies that are not stored in your browser beyond the session in question. They are used for authentication and security purposes and to ensure Presidio the effective and necessary functioning of the Websites feature Presidios which you are utilizing. PRESIDIO may also use a session cookie to remember your preferences when viewing the Websites. These session cookies are erased when you exit your browser.

Persistent cookies are those placed on your browser for a pre-determined length of time when you visit the Websites.

- **First-Party Cookies**

PRESIDIO develops and uses cookies via PRESIDIO Websites to authenticate users and block malicious use of scripts. PRESIDIO may use cookies to collect information on the websites to understand and improve the Websites. These cookies also help PRESIDIO learn how well our websites operate across different locations and identify any issues in the operation and provision of our websites.

- **Managing and Refusing the Use of Cookies**

Most browsers allow you to choose whether you wish to accept cookies. Different browsers make different controls available to you and so PRESIDIO provides links below to popular browser instructions on how you can do this. Generally, your browser will offer you the choice to accept, refuse or delete all cookies, or third-party cookies on a website, or those from specific websites. However, if you restrict PRESIDIO capability to set cookies, you may limit the full functionality of the Websites, which will make some of our services and feature unavailable to you.

- Google Chrome: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en>
- Microsoft Internet Explorer: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>
- Microsoft Edge: <https://support.microsoft.com/en-us/help/4468242/microsoft-edge-browsing-data-and-privacy-microsoft-privacy>
- Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- Apple Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
- Opera: <https://blogs.opera.com/news/2015/08/how-to-manage-cookies-in-opera/>

How Your Information May Be Used

When a user visits the Websites, PRESIDIO may collect and process users' personal and automatically collected information to: (a) improve the quality of the Websites and the services that PRESIDIO provides to users; (b) to provide users with targeted advertisements; (c) to help connect users with professionals that subscribe to PRESIDIO Websites; (d) to provide professionals who subscribe to PRESIDIO Websites with tools, resources, feature, and other information related to the subscribed services offered through the Websites; and (e) to provide professionals who subscribe to PRESIDIO Websites with consumer leads, consumer and market exposure, and tools to communicate with consumers, other professionals, and PRESIDIO.

PRESIDIO may have to disclose, transfer, sell, or assign information obtained from you through the Websites to a third party if PRESIDIO utilizes companies and individuals who PRESIDIO employs or engages to perform services on PRESIDIO behalf for the Websites or if requested by the government, law enforcement, or via subpoena. PRESIDIO may also disclose information if PRESIDIO is or may be acquired by another entity or engages in the sale of PRESIDIO assets. Any release decisions may be made in PRESIDIO sole discretion without your consent.

- **Emails**

- **Consumers**

Consumers and professionals may voluntarily provide email addresses to PRESIDIO. Consumers' email addresses are not made accessible to real estate professionals (unless the Consumer agrees to make their email addresses available) who subscribe to PRESIDIO Website, however, professional subscribers do have the ability to manually add and systematically import email addresses of consumers into the Website if those professional subscribers are already in possession of those email addresses. Consumers are required to affirmatively opt-in before they can receive any automated email messages which are generated by PRESIDIO on behalf of a professional that subscribes to the Website. Consumers who voluntarily provide email addresses to PRESIDIO through the Website consent to receive email communications from PRESIDIO, which includes, but is not limited to, promotional, educational, and other subject matters of email communications from PRESIDIO.

- **Professionals**

The email addresses and/or the means to contact professionals who subscribe to the Website are made available to other professionals who subscribe to the website to facilitate cooperation amongst said professionals in their use of the Website. Professionals who voluntarily provide email addresses to PRESIDIO through the Website consent to receive email communications from PRESIDIO, which includes, but is not limited to, informational, promotional, educational, and other subject matters of email communications from PRESIDIO.

How PRESIDIO Protects Information

PRESIDIO takes reasonable measure to ensure that any information collected is protected. Please note, however, that due to the open nature of the internet, PRESIDIO cannot guarantee that all communication between you and PRESIDIO will be free from unauthorized access by third parties nor can we be responsible or liable for information harvested or scraped from the Websites by third parties. You can always refuse to provide personal information on the Websites, but doing so may result in decreased functionality of the Websites for you. If you suspect the personal information you provided to PRESIDIO is being used in a way that is contrary to this policy, you are encouraged to contact PRESIDIO via the method described herein so that PRESIDIO may investigate your claim.

Policy Changes

PRESIDIO reserves the right to change or amend this Privacy Policy at any time with or without notice to you. Your continued use of the Websites constitutes your acceptance of any revised Privacy Policy. If you do not

agree to any provision of this Privacy Policy, or any update or modification of it, please do not use the Websites.

Contact Us

If you have any comments or concerns about this Privacy Policy, please contact us.